**Community Consultation:**

**Example Questionnaires**

Questionnaires tend to be the most favoured approach to consultations, but they need careful consideration as they can be time consuming and response rates low. Remember to frame the questions in a positive, appreciative way, otherwise the whole exercise will quickly become deficit/problem centred.

Think carefully about when, i.e. the depth of winter is not the best time of the year to be embarking on this exercise. Are you going to cover every street in the parish, knocking on every door? If you hand out questionnaires it’s hard work getting them back, so do you just have a table outside the church for one week, or are there other key sites such as the church school, health centre, shopping centre, library etc..? Is there a church or village festival where church members could have a stall to publicise parish activities and get people to fill in the questionnaires?

**When collecting personal information make sure you have a current GDPR policy that is available for people to view (have a copy on display or include a website address where it can be viewed).**

Below is a list of popular questions used in surveys. There are then three examples of how these have been tailored to meet different projects and audiences.

* How long have you lived in the area?
* How do you rate the sense of community?
* What causes you most concern about living in the local area?
* What facility currently lacking in the area would make life better?
* What would you most like to change about the local area?
* What would you like to see our church do to improve the area?
* What role do you feel the church plays in our community?
* What do you think are the three best things about living in your area? Please explain why for each.
* What are the three worst things about living in the area. Please explain why.

**Example 1**

Hello, my name is .................................. and I'm with ......................... church.

We are about to embark on a large fundraising project to improve the facilities of our church for wider community use. We are conducting a survey of residents to help us learn more about our community needs and how we as a church can better provide for our community.

The information will be used by our church for the next phase of our Project Planning.

**Name:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **Address:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Length of time lived in this community:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Age:** 12-17 18-24 25 35-44 45-54 55-64 65-74 75+

**Ages of children at home:** \_\_\_\_\_\_\_\_\_\_\_\_\_

**Congregation members in your household (if any):** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Local clubs, groups or organizations your family participates in:**

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

(for example: sports league, parent-teacher association, Boy/Girl Scouts)

**1. What do you like best about this community? What makes this a good place to live?**

 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**2. What three changes would you like to see that could make life better in this community?**

 1) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 2) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 3) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**3. Our church is considering XXXX project. Do you have any suggestions for new usage?**

 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**4. Our church is considering XXXX project. How could this project benefit you / your family?**

 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**5. What role do you feel the church plays in our community?**

 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

*Thank you very much for your time and information!*

**Example 2**

Hello, my name is .................................. and I'm with ......................... church.

We are about to embark on a large fundraising project to improve the facilities of our church for wider community use. We are conducting a survey of residents to help us learn more about our community needs and how we as a church can better provide for our community. The information will be used by our church for the next phase of our Project Planning. Please highlight / circle as many options from the multiple choice below.

**Please complete the following and a volunteer will collect your response in 2 weeks’ time.**

**Name:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **Address:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Length of time lived in this community:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Age:** 12-17 18-24 25 35-44 45-54 55-64 65-74 75+

**Ages of children at home:** \_\_\_\_\_\_\_\_\_\_\_\_\_

**Congregation members in your household (if any):** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Local clubs, groups or organizations your family participates in:**

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

(for example: sports league, parent-teacher association, Boy/Girl Scouts)

**1. What do you like about the town / village of** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**?**

1. Transport
2. Neighbours
3. Local Services
4. Community Spirit / Focus Point
5. None / Don’t know
6. Other (please specify)

**2. What do you think are the important issues for the area?**

1. Crime / anti-social behaviour
2. Facilities for Children / Teenagers
3. Lack of Community Spirit / Community Focal Point
4. Parking, Congestion and Traffic
5. Problems associated with rental accommodation / students
6. Lack of Community Space
7. Care of Older People
8. Loneliness for isolated members of the Community
9. None / Don’t know
10. Other (please specify)

**3. What 3 changes would you like to see that could make life better in our community?**

 1) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 2) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 3) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**4. Religious Belief: do you belong to a denomination?**

1. Christian
2. Catholic
3. Jewish
4. Muslim
5. Hindu
6. Buddhist
7. Other world faiths (please specify)

**5. How would you define your religious beliefs?**

1. Religious – I believe in God and am religiously affiliated
2. Believe in God but am not religious
3. Agnostic – not sure whether I believe in God
4. Atheist – no religious affiliation
5. Prefer not to say

**6. Have you or a family member attended any of these activities at Church?**

1. Sunday services / Christmas and Easter Services
2. Christenings / Weddings or Funerals
3. Youth Activities
4. Children’s Activities e.g. Sunday School
5. Parents and Toddlers Group
6. Elderly and Infirm events e.g. care network, lunches
7. Non-church activities e.g. blood donation, Taekwondo, Scouts
8. None / Don’t know
9. Other (please specify)

**7. What other activities and services do you think the church might offer?**

1. A community focal point / a café with regular opening hours
2. Debt counselling / advice
3. Support services e.g. Alcoholics Anonymous
4. Concerts / Art exhibitions
5. Advocacy services / justice campaigns / conferences
6. Food banks
7. More youth and children’s activities / family support activities
8. More support for old people, the infirm, the disabled
9. A meeting place / hall for hire for non-Christian groups
10. Other (please specify)

**8. Comments from residents in favour of XXX project**

 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**9. Finally, any further comments**

 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

*Thank you very much for your time and information!*

**Example 3**

**\_\_\_\_\_\_\_\_\_\_\_\_\_ VILLAGE SURVEY**

***Part one THE VILLAGE FETE***

1. ***What attracted you to visit the fete at \_\_\_\_\_\_\_ today?*** Please tick

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Not at all** | **A bit** | **Average** | **Quite a bit** | **A lot** |
| **Dog show** | Checkmark | Checkmark | Checkmark | Checkmark | Checkmark |
| **Games** | Checkmark | Checkmark | Checkmark | Checkmark | Checkmark |
| **Stalls/produce** | Checkmark | Checkmark | Checkmark | Checkmark | Checkmark |
| **Teas** | Checkmark | Checkmark | Checkmark | Checkmark | Checkmark |
| **Beer tent** | Checkmark | Checkmark | Checkmark | Checkmark | Checkmark |
| **It’s an important village tradition** | Checkmark | Checkmark | Checkmark | Checkmark | Checkmark |
| **Other (please specify below)** | Checkmark | Checkmark | Checkmark | Checkmark | Checkmark |

……………………………………………………..

1. ***How did you hear about the fete at \_\_\_\_\_\_\_\_\_\_ today (please tick)?***

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Road signs | Social media (eg Facebook) | Word of mouth | Free newspaper/ newsletter | Paid newspaper | Website | Other (please specify below) |
| Checkmark | Checkmark | Checkmark | Checkmark | Checkmark | Checkmark | Checkmark |

……………………………………………………………

|  |  |
| --- | --- |
| Yes | No |
| Checkmark | Checkmark |

1. ***Have you previously attended the village fete?***
2. ***Following your experience today, do you plan to come again next year?***

|  |  |
| --- | --- |
| Yes | No |
| Checkmark | Checkmark |

1. ***If you answered “no” to question 4, please say why:***

……………………………………………………………

**Part two THE VILLAGE CHURCH**

1. ***How many times have you visited \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_?***

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Never | A few times | Regularly | Once a month | Once a week + |
| Checkmark | Checkmark | Checkmark | Checkmark | Checkmark |

1. **Please state the main reason(s) for your visits**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Sunday services | Funerals/ weddings  | Quiet/ personal | Community event | Other (please state) |
| Checkmark | Checkmark | Checkmark | Checkmark | Checkmark |

……………………………………………………………

1. ***We would like to know: who do you think should primarily pay for the upkeep, repair and improvement of village churches like \_\_\_\_\_\_\_ (please tick one only)?***

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| The members of the congregation | People who live in the village | The parish or district council | The Bishop | The national Government | The National Lottery | Other (please specify below) |
| Checkmark | Checkmark | Checkmark | Checkmark | Checkmark | Checkmark | Checkmark |

1. ***Who, as far as you know, currently pays the most towards the upkeep, repair and improvement of village churches (please tick one only)?***

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| The members of the congregation | People who live in the village | The parish or district council | The Bishop | The national Government | The National Lottery | Other (please specify below) |
| Checkmark | Checkmark | Checkmark | Checkmark | Checkmark | Checkmark | Checkmark |

…………………………………………………………

1. ***How happy would you be to see \_\_\_\_\_\_\_\_\_\_\_\_\_ used for wider community or other events, to help raise the money needed to maintain the building?***

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Very unhappy** | **Quite unhappy** | **Average** | **Quite happy** | **Very happy** |
| Checkmark | Checkmark | Checkmark | Checkmark | Checkmark |

1. ***Would you be interested in learning more about any of the following (please tick):***

|  |  |  |  |
| --- | --- | --- | --- |
| Services at \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | Checkmark |  Village Cinema Club  | Checkmark |
| Christmas fair | Checkmark |  The Friends of \_\_\_\_\_\_\_\_\_\_\_\_\_ | Checkmark |
| Art exhibitions  | Checkmark |  Taking part as a churchyard maintenance volunteer  | Checkmark |
| Concerts or stage performances | Checkmark |  Farmers market | Checkmark |
| Harvest Supper | Checkmark |  Beer festival /regional wine event | Checkmark |

**Part three ABOUT YOU**

1. ***What is your home postcode, or if outside UK your home country?*** (we will **not** use this information to contact you, **or** pass it on to anyone else who will contact you, this is just so we know how far you have come).

…………………………………………………….

1. ***Please tell us into which age bracket you fall***

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 0-18 | 18-35 | 35-60 | 60+ | Rather not say |
| Checkmark | Checkmark | Checkmark | Checkmark | Checkmark |

***If you would like to be kept informed about the activities in question 11, please write your name and email or postal address below. Thank you for taking part in our survey.***

**………………………………………………………………………………………………………………………………………….**